



TAXI EDER e.U.

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General Terms and Conditions of Taxi EDER e.U. Maria Alm for airport shuttle

1. Travel contract:

- 1.1. The General Terms and Conditions of Business regulate the transport services provided by Taxi Eder e.U. in 5761 Maria Alm Kirchenvorfeld 4 from various airports to Maria Alm (including surrounding communities) and back.
- 1.2. The transfer registration is binding after ordering and payment by credit card. Additional agreements that do not correspond to the content of the transfer order require the express permission of the company Taxi Eder e.U.

2. Payment:

- 2.1. Payment is made exclusively via the Internet with credit card (Mastercard/Visa) via the homepage of Taxi Eder e.U. and is binding. The confirmation of payment with booking number is valid as a ticket for the shuttle from various airports to the indicated hotel in Maria Alm (including surrounding communities).
- 2.2. With the acceptance of the GTC a legally binding contract is concluded.
- 2.3. The current prices for the listed transfers are listed on the website www.taxi-eder.at and are, unless otherwise stated per person.

3. Transfer:

- 3.1. Prerequisite for the transfer is the presentation of the payment confirmation with the booking number indicated on it. The transfer can be refused if not presented. The customer is responsible for carrying the necessary documents.
- 3.2. Departure is directly from the customer's hotel, this must be specified exactly in order to avoid name similarities with hotels. The customer must wait at the hotel entrance at the time specified. The collection takes place in a Time frame of about half an hour. If the client is not present and an inquiry at the reception is unsuccessful, the transfer will depart. In this case there will be no compensation.
- 3.3. The departure must be booked by the customer in such a way that the transfer can arrive on time at Salzburg Airport under normal conditions. A time of approx. 3 hours before departure time is to be calculated. Especially on Saturdays and public holidays a longer transfer time is to be expected due to traffic jams and traffic obstructions. The customer must take this into account when booking. See also point 4.

4. Changes, Transfers, Cancellations:

- 4.1. The booking deadline is 24 hours before the first transfer of the following day. The booking is only valid for the booked transfer and for the person named in the booking.
- 4.2. Unused transfers are cancelled without refund of the transfer price. There is no further claim.
- 4.3. If the transfer is considerably hindered, endangered or impossible for reasons not within the sphere of action of Company Taxi Eder (avalanches, mudflows, roadblocks - force majeure), Company Taxi Eder can cancel the transfer and the transfer costs will be refunded to the passenger. No further claim exists.
- 4.4. Company Taxi Eder is entitled to cancel the transfer if the passenger endangers the transfer by corresponding acts or omissions or endangers the passengers participating in the transfer by corresponding acts or omissions. In this case, Taxi Eder will refund the transfer costs to this passenger. No further claim exists.
- 4.5. Company Taxi Eder reserves the right, if necessary, to refund minor Make transfer changes, provided that no significant changes are made to the transfer times.
- 4.6. In case of cancellation or no-show of the transfer no refund will be made. There is no further claim.
- 4.7. In case of rebooking the rebooking fee is € 10,- per booking and per person.
- 4.8. In the event of a delay in the flight, the customer must inform the head office of Taxi Eder e.U. in good time and without delay, so that Taxi Eder e.U. can organise a rebooking for one of the next possible transfers. If no timely notification is given, there is no further claim to a transfer. A refund will not be made.
- 4.9. The departure times of Taxi Eder are so generous that with correct booking, the flights can be reached without delay. Should delays occur, especially on Saturdays, due to traffic jams, accidents, congestion of roads and airports, diversions, roadblocks etc., Taxi Eder e.U. is not liable for the flight being reached. Corresponding delays, especially on Saturdays, must be taken into account when booking.
- 4.10. Taxi Eder e.U. endeavours to bring the customer to the accommodation by direct route, without detours to other destinations. If for organisational or weather-related reasons it is not possible to drive directly to the accommodation, Taxi Eder e.U. will arrange for a direct transfer to the hotel. Changing to another vehicle may therefore be possible. However, the accommodation must be accessible by normal public transport. No additional costs are incurred by changing to another vehicle. There is also no right to a refund.

5. Insurance

- 5.1. Travel cancellation insurance, the conclusion of which is the responsibility of Taxi Eder e.U. is not included in the transfer price.

6. Luggage

- 6.1. The driver shall take all necessary safety measures to ensure safe driving. In particular, whether and how the journey is carried out and, above all, on the loading and unloading of the luggage to be carried.
- 6.2. It is the customer's responsibility to check that the respective luggage is loaded into the car and unloaded accordingly.
Luggage is always transported in the same car. If the luggage is made of cannot be transported in the same vehicle for various reasons, the luggage will be carried to the passenger's hotel in one of the following transfers. The luggage will be delivered within 6 hours. In this no further expenses will be reimbursed in this case.
- 6.3. If the baggage is not properly packed for travel, the driver may refuse to transport the baggage.
- 6.4. Company Taxi Eder e.U. accepts no liability for any damage to luggage caused by other pieces of luggage.

7. Carriage of children and infirm persons

- 7.1. According to the Passenger Transport Act, all persons (0 to 99 years old) must be on a be transported in its own seat. This is normally charged. Required child seats must be announced at the time of booking.
- 7.2. Should the transfer involve the risk that the passenger's physical or mental condition could endanger himself or herself, no liability will be accepted for any personal injury up to and including death.

8. Refusal of promotion:

- 8.1. Company Taxi Eder e.U. can refuse carriage if one or more of the following several of the following points are present:
 - The carriage would endanger the safety or health of other passengers or the driver or would impose an unreasonable burden
 - The mental or physical condition, especially due to alcoholic or drug-related impairment, represents a danger or risk for the passenger himself, for the other passengers or for the driver.
 - The passenger can show neither the booking confirmation nor the booking number.

9. Obligation to cooperate

- 9.1. The customer is obliged to inform the local driver immediately of any complaints. The local driver is instructed to provide remedy, if this is possible. If the customer fails to report a defect, no claim for a reduction in price shall arise.

10. Handling of complaints, cut-off periods for claims, limitation period

- 10.1. If a defect has not been remedied in whole or in part, a record must be drawn up together with the driver. The customer must assert claims against Company Taxi Eder due to non-contractual contribution of the transfer. This should in any case be in writing.
- 10.2. Claims due to non-contractual provision of the transfer expire 6 months after the contractually agreed transfer.

11. Data protection and data security

- 11.1. Personal data such as name, address, credit card details are essential for making the booking. The data provided will be electronically processed, stored and passed on within the scope of the purpose of the contract. Personal data is protected in accordance with the Federal Data Protection Act.

12. Liability

- 12.1. Company Taxi Eder assumes no liability for indirect or consequential damages, unless they were demonstrably caused by Company Taxi Eder caused by gross negligence or intent. In no case will the amount of the proven damage be exceeded.
- 12.2. If international agreements or regulations based on such for service providers of Company Taxi Eder provide for liability limitations, Company Taxi Eder can refer to these in the event of corresponding damage claims.

13. Place of jurisdiction

- 13.1. The place of jurisdiction for legal actions against Company Taxi Eder is the district court Zell am See.

14. Other provisions and agreements

- 14.1. These terms and conditions apply unless individual agreements are made.
- 14.2. The above provisions shall only apply if and to the extent that statutory provisions coming into force after printing do not provide for other regulations.
- 14.3. The ineffectiveness of individual provisions shall not result in the ineffectiveness of the entire contract.

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